

Sending and Receiving SMS Messages

Sending an SMS in AMPED

SMS messages can be sent to Leads and Contacts in AMPED who have a mobile number saved to their records. Click the SMS button in the Record Header to open the SMS Conversation Window. Click into the textbox and begin typing your message. Click "Send" to send your message when you are ready! All sent messages will be saved in the Conversation Window and can be found in the Activity History Section.

The screenshot displays the AMPED web application interface. At the top, there is a dark navigation bar with the AMPED logo, a search bar, and various utility icons. A left sidebar contains navigation links for Home, Calendar, Messages, Leads, Accounts, and Contacts. The main content area shows a contact record for Barbara Corcoran, updated on 05 Feb 2020. The record includes a profile picture, name, and contact information: a phone number (123) 456-4789 (Office Phone), a mobile number 2158069467, and an email address bcorcoran@corcorangroup.com. Below the contact information, there are two sections: ATTACHMENTS and DESCRIPTION. The ATTACHMENTS section shows a document named 'Meeting_Agenda.docx' with a size of 11.32 KB. The DESCRIPTION section contains a biographical note about Barbara Ann Corcoran, mentioning her roles as a businesswoman, investor, speaker, consultant, syndicated columnist, author, and television personality, and her founding of The Corcoran Group.

Receiving SMS from Known Numbers

SMS messages received that from a mobile number that is saved to one record in AMPED will go directly to that record. These messages can be found in the SMS Conversation Window and in the Activity History. You will receive an in-app notification each time you receive an SMS message in AMPED.

Messages

CALL RECORDS

EMAIL RECORDS

SMS RECORDS

Save Delete

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Date and Time

Number

Message



02-04-2020 12:02:00 PM

+1 (215) 806-9467

Yep, 3 still works. Talk to you then!



02-04-2020 08:45:50 AM

+8801779849778

Thank you admin

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Associate With - Owner

Select a record

Kristine Apple (Contacts) - Administrator

Select a record