

Sending and Receiving SMS Messages

Sending an SMS in AMPED

SMS messages can be sent to Leads and Contacts in AMPED who have a mobile number saved to their records. Click the SMS button in the Record Header to open the SMS Conversation Window. Click into the textbox and begin typing your message. Click "Send" to send your message when you are ready! All sent messages will be saved in the Conversation Window and can be found in the Activity History Section.

The screenshot displays the AMPED web application interface. At the top, there is a dark navigation bar with the AMPED logo, a search bar, and various utility icons. A left sidebar contains navigation links for Home, Calendar, Messages, Leads, Accounts, and Contacts. The main content area shows a contact record for Barbara Corcoran, updated on 05 Feb 2020. The record includes a profile picture, name, and contact information: a phone number (123) 456-4789 (Office Phone), a mobile number 2158069467, and an email address bcorcoran@corcorangroup.com. Below the contact information, there are two sections: ATTACHMENTS and DESCRIPTION. The ATTACHMENTS section shows a document named 'Meeting_Agenda.docx' with a size of 11.32 KB. The DESCRIPTION section contains a biographical note about Barbara Ann Corcoran, an American businesswoman, investor, speaker, consultant, syndicated columnist, author, and television personality, who founded The Corcoran Group, a real estate brokerage in New York City, and sold it to NRT for \$66 million in 2001.

Receiving SMS from Known Numbers

SMS messages received that from a mobile number that is saved to one record in AMPED will go directly to that record. These messages can be found in the SMS Conversation Window and in the Activity History. You will receive an in-app notification each time you receive an SMS message in AMPED.

ACTIVITY HISTORY	
ALL	CALLS
MEETING	SMS
TASKS	
SMS	
02-04-2020 11:44 AM	
SMS	
02-04-2020 11:44 AM	
SMS	
02-04-2020 11:44 AM	
SMS	
02-04-2020 11:30 AM	

Search...

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⚙️

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(123) 456-4789 - Office Phone

📞

2158069467

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bcorcoran@corcorangroup.com

NOTIFICATIONS

👤

You have received a new SMS message from SM Ronju (Contacts) or 1 more.

5 hours ago

👤

You have received a new SMS message from Kristine Apple (Contacts) or 1 more.

Yesterday at 12:02 pm

👤

You have received a new SMS message from Kristine Apple (Contacts).

Yesterday at 11:30 am

👤

You have received a new SMS message from Mubina Rahim (Contacts) or 1 more.

See all notifications

📅

05 Feb 2020

DESCRIPTION

🗑️

Barbara Ann Corcoran is an American businesswoman, investor, speaker, consultant, syndicated columnist, author, and television personality. She founded The Corcoran Group, a real estate brokerage in New York City, that she sold to NRT for \$66 million in 2001.

ACTIVITIES

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🔍

Find Existing Q

Account Name

🔍

The Corcoran Group

e

CEO

Receiving SMS from Unknown Numbers

If you receive an SMS message from a mobile number that has multiple record associations or no record associations, the message will be sent to the SMS Records tab in your Messages Module. Here, you can create a new record or choose which record you wish to associate the SMS message to.

Messages

CALL RECORDS

EMAIL RECORDS

SMS RECORDS

Save Delete

Showing 1 - 2 of 2

Page 1 < > 1 > >



Date and Time

Number

Message



02-04-2020 12:02:00 PM

+1 (215) 806-9467

Yep, 3 still works. Talk to you then!



02-04-2020 08:45:50 AM

+8801779849778

Thank you admin

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Associate With - Owner

Select a record

Kristine Apple (Contacts) - Administrator

Select a record