

# Related Info

The Related Info section shows information related to the contact, account associated to the ticket as well as the ticket history.

MESSAGE

RELATED INFO

FAQ

←PREVIOUS

NEXT→

CONTACT INFORMATION

Salutation

Contact Image

NO  
IMAGE  
AVAILABLE

Description

First Name

Karl

Office Phone

(123) 456-7890

Last Name

Walton

Mobile

(123) 456-7891

Account Name

Walton Hoops Camp

Home Phone

(123) 456-7892

Source

Self Generated

Other Phone

(123) 456-7893

Title

Founder

Fax

1234567894

Department

Ownership

Birthdate

1983-09-05

Email

kwaltonhoops@gmail.com

Reports To

Assistant

Nancy Walton

Alternate Email

waltonhoops@yahoo.com

Assistant Phone

(123) 456-7895

Do Not Call

No

Sms Opt Out

No

Email Opt Out

No

Owner

AMPED DEMO Admin

Reference

No

Notify Owner

No

Created

2019-05-01 03:16:48 PM

Modified

2019-05-01 04:53:20 PM

ADDRESS INFORMATION

Street

123 Street Rd.

PO Box

1000

City

Manhattan

State

New York

Zip

12345

Country

United States

HISTORY

TICKET

CONTACT

ACCOUNT

Name

Status

Date & Time

admin@demosite5.com  
AMPED DEMO Admin

[Created]  
Ticket created, assigned to user  
admin@demosite5.com

May 01, 2019 3:04 PM

admin@demosite5.com  
AMPED DEMO Admin

[Replied]  
Email Replied

May 01, 2019 3:18 PM

**Ticket**

The Ticket History will show any updates that have been made to the ticket along with who made the change (Name), the status of the ticket at the time of the change (Status), and when the change was made (Date & Time).

HISTORY		
TICKET	CONTACT	ACCOUNT
Name	Status	Date & Time
admin@demosite5.com AMPED DEMO Admin	[Created] Ticket created, assigned to user admin@demosite5.com	May 01, 2019 3:04 PM
admin@demosite5.com AMPED DEMO Admin	[Replied] Email Replied	May 01, 2019 3:18 PM
admin@demosite5.com AMPED DEMO Admin	[Received] Email Received	May 01, 2019 3:22 PM
admin@demosite5.com AMPED DEMO Admin	[Status:Closed] Status Changed to Closed	May 01, 2019 3:25 PM

**Contact**

The Contact History will show all tickets that have been associated to the contact on this ticket.

## HISTORY

TICKET

CONTACT

ACCOUNT

Showing 1 - 1 of 1

Title ▾		Related Account
⊖ 7426	Login Issue	Walton Hoops Camp
Related Contact: Walton Karl		
Status: Closed		
Email Thread Status:		
Priority: Normal		
Owner: AMPED DEMO Admin		

### Account

The Account History will show all tickets that have been associated to the account on this ticket.

HISTORY

TICKET

CONTACT

ACCOUNT

Showing 1 - 1 of 1

	Title ▾	Related Account
⊖ 7426	Login Issue	Walton Hoops Camp
Related Contact: Walton Karl		
Status: Closed		
Email Thread Status:		
Priority: Normal		
Owner: AMPED DEMO Admin		