


Related Info

The Related Info section shows information related to the contact, account associated to the ticket as well as the ticket history.

CONTACT INFORMATION

Salutation		Contact Image	
Description			
First Name	Karl	Office Phone	(123) 456-7890
Last Name	Walton	Mobile	(123) 456-7891
Account Name	Walton Hoops Camp	Home Phone	(123) 456-7892
Source	Self Generated	Other Phone	(123) 456-7893
Title	Founder	Fax	1234567894
Department	Ownership	Birthdate	1983-09-05
Email	kwaltonhoops@gmail.com	Reports To	
Assistant	Nancy Walton	Alternate Email	waltonhoops@yahoo.com
Assistant Phone	(123) 456-7895	Do Not Call	No
Sms Opt Out	No	Email Opt Out	No
Owner	AMPED DEMO Admin	Reference	No
Notify Owner	No	Created	2019-05-01 03:16:48 PM
Modified	2019-05-01 04:53:20 PM		

ADDRESS INFORMATION

Street	123 Street Rd.	PO Box	1000
City	Manhattan	State	New York
Zip	12345	Country	United States

HISTORY

TICKET

CONTACT

ACCOUNT

Name	Status	Date & Time
admin@demosite5.com AMPED DEMO Admin	[Created] Ticket created, assigned to user admin@demosite5.com	May 01, 2019 3:04 PM
admin@demosite5.com AMPED DEMO Admin	[Replied] Email Replied	May 01, 2019 3:18 PM

Ticket

The Ticket History will show any updates that have been made to the ticket along with who made the change (Name), the status of the ticket at the time of the change (Status), and when the change was made (Date & Time).

HISTORY		
TICKET	CONTACT	ACCOUNT
Name	Status	Date & Time
admin@demosite5.com AMPED DEMO Admin	[Created] Ticket created, assigned to user admin@demosite5.com	May 01, 2019 3:04 PM
admin@demosite5.com AMPED DEMO Admin	[Replied] Email Replied	May 01, 2019 3:18 PM
admin@demosite5.com AMPED DEMO Admin	[Received] Email Received	May 01, 2019 3:22 PM
admin@demosite5.com AMPED DEMO Admin	[Status:Closed] Status Changed to Closed	May 01, 2019 3:25 PM

Contact

The Contact History will show all tickets that have been associated to the contact on this ticket.

HISTORY

TICKET

CONTACT

ACCOUNT

Showing 1 - 1 of 1

	Title ▾	Related Account
⊖ 7426	Login Issue	🏠 Walton Hoops Camp
Related Contact:	Walton Karl	
Status:	Closed	
Email Thread Status:		
Priority:	Normal	
Owner:	AMPED DEMO Admin	

Account

The Account History will show all tickets that have been associated to the account on this ticket.

HISTORY

TICKET

CONTACT

ACCOUNT

Showing 1 - 1 of 1

	Title ▾	Related Account
⊖ 7426	Login Issue	Walton Hoops Camp
Related Contact:	Walton Karl	
Status:	Closed	
Email Thread Status:		
Priority:	Normal	
Owner:	AMPED DEMO Admin	