Delyte Product Suggestion Report

**delyte – Product Suggestion Report**

Please complete this form and submit as an email attachment to [support@delyte.ai](mailto:support@delyte.ai). We are always open to suggestions from our users and will take into consideration implementing new features based on the requests. \***Please send each suggestion in a separate email to delyte Support. The Subject for each suggestion should be “delyte Product Suggestion”.**

|  |  |  |
| --- | --- | --- |
| **Required Information** | **Fill in Information Here** | **Example** |
| **delyte Username** |  | user@domain.com |
| **Suggestion Description** (What would you like and why?) |  | As a user, I would like to be able to add a tag to a record so that I can easily filter on records and stay organized in my list views. |
| **Modules Enhanced** (Which modules will need to be updated in order to satisfy the suggestion?) |  | * Tickets * Accounts * Contacts |
| **How are you using delyte now?** (Are you currently using another feature in delyte that is similar to your suggestion?) |  | Currently, I am using a custom field to keep my records organized. |
| **Video/Screenshot** (We recommend using Jing. Download instructions are below.) |  | Insert a link to a video or screenshot showing where/how in the application the suggestion would be used. |

**Download Jing:**

<https://www.techsmith.com/jing-tool.html>

Download the free version of Jing. Once the application is set up you are now able to capture screenshots and videos. To capture a video, hover over the Jing “Sun” or open the application from your desktop tray, set your page parameters and then select to record video. Once the video is finished, select the Finish button on the record menu (it looks like a square). The video will then appear in a viewing window. \*\*\*DO NOT select the save as file button (floppy disk), instead upload your video to screencast (button that looks like three arrows pointing up). Wait for video to upload, and then paste the video link into this form. The video link will automatically be placed into your clipboard for easy pasting.

Delyte Product Suggestion Report

[Document subtitle]

AUTHOR