Technical Requirements

The following guide provides an overview of the minimum and recommended technical specifications for implementing the MY Access!® writing instruction and assessment platform https://www.myaccess.com. For technical support, call (800) 322-0848 or email support@myaccess.com .	
PC Operating System	Windows 10+ Note: Microsoft no longer supports Windows 7 and 8
Web Browsers	Malicious hackers and Web sites can exploit security flaws in browsers and infect your computer with harmful programs. Regular updates to your browser fix security problems when they are detected, and make your computer safer from those types of attacks. The most recent versions of the following browsers are recommended. Firefox 75+, Chrome 81+, EDGE CHROMIUM-BASED , Safari 13.1+
Mac Operating System	MAC OS X 10.8 or higher
Processor	Processor speed should meet or exceed the minimum required by the user's operating system and browser.
Memory (RAM)	Available memory should meet or exceed the minimum required by the user's operating system and browser.
Bandwidth	Broadband bandwidth to the Internet and back for EACH workstation.
Popup Blocker	Add https://www.myaccess.com to your pop-up blocker "allowed" list. Note: MY Access!® displays instructional content—writing topics, graphic organizers, etc.—through pop-ups
Display	15-inch VGA monitor capable of 1024x768 resolution or better. 17-inch SVGA monitor with 1024x768 resolution. **Note**: 9-inch with 1024x600 resolution or better and wide-screen monitors with resolution of 1152x864 and 1280x1024 are supported. Smaller screens sizes and non standard screen resolutions may require additional user scrolling or restrict the readability of text.
Network Proxy, Firewall, Security, Content Filtering Settings. Filtering/Caching Software (i.e. Deep Freeze).	Set to bypass the following: https://www.myaccess.com. TCP/Proxy servers and firewalls configured to allow unrestricted http on port 80 and https on port 443 to the Internet and also to permit response traffic. The session time-out value should be set to be at least equal to the length of the test or a minimum of 60 minutes. While Deep Freeze or other caching software is used to save bandwidth, it is not recommended on testing computers. If enabled, the software should bypass filtering and/or caching of the domain listed above, and testing computers should have cache set to the lowest possible setting and cookies set to "accept all cookies."
JavaScript and Cookies	Browsers must have JavaScript and Cookies enabled. Most browsers have these features enabled by default.
iPAD	iOS 11 or higher. External keyboard recommended.